

# MEMBER & GUESTS PROCEDURES

- If you have a temperature or are exhibiting symptoms (dry cough, shortness of breath or difficulty breathing, lost of taste or smell, chills, fever, headache, muscle aches) email the club and STAY HOME.
- In Phase 4, walk ins are permitted during open gym times. Staff will record the names of all participants & spectators. The gym will only allow customers up to 50% capacity. Once capacity is met, a sign on the front door will be placed and no more will be permitted to enter.
- All court reservations and class scheduling must be made online in advance. Court bookings through the Kourts app must include the name of all players, not just the person making the reservation.
- Spectators are not allowed except for parents of kids ages 10 and under.
- Please ensure you have clean non-marking shoes to change into that you put on AFTER being checked in for your class or court reservation. Players with outdoor or marking shoes will be politely asked to leave with no refund on court rentals or class.

## Arriving at the SPBA

- We ask that you arrive no more than 5 minutes before your scheduled activity and come on time.
- Enter as normal at the main entrance in the front of the building.
- Masks are required when entering the club and at all times except during game play.
- Practice social distancing, maintaining 6 feet separation at all times in the facility. No congregating. There are marks on the floor throughout the facility to help you stay 6 feet apart.
- Everyone must wash their hands in the front hallway bathrooms BEFORE entering the gym area. These front bathrooms have been designated for hand washing stations only.
- Upon entering the gym area, proceed to the pro shop window, where the staff will check you in, check your shoes, and scan your temperature with an infrared non-touch thermometer. Anyone with symptoms or a temperature over 100.4 will be politely asked to leave.
- Please sign the Covid amendment waiver.
- Proceed to your assigned court where there will be X's marked out 6 feet apart on the benches. Find a designated spot to put your belongings and change into your shoes.

## Pro Shop:

- Shuttles, rackets, shoes, grips, and accessories are all available to purchase from the pro shop through the pro shop service window "sneeze guard." No patrons will be allowed to enter the pro shop.
- Shoe rentals will be suspended at this time.
- Anyone wanting to rent/demo a racket (\$5) will be required to buy and put on their own overgrip (\$2) before playing and dispose of it after playing before returning the racket.
- Students are strongly recommended to bring their own practice shuttles and disinfect them after use. Shuttles are available for sale at the pro shop for \$10 for a half dozen nylon, or \$20-\$32 for a dozen feather shuttles.

## Playtime:

- Our drinking fountain has been put out of service, however we do have a bottle filler available as well as bottled water and Gatorade for sale at the pro shop. No outside food permitted in the facility.
- Wash your hands frequently. There are touchless hand sanitizer stations available at each side of the facility.
- No more than 4 players allowed on a court at anytime. Group Classes will be limited to 4 players on a court at a time with an instructor, however whenever possible we will spread out to only 2 players on a court at a time.
- Players should stay on their side of the court and avoid changing ends.
- Players should not shake hands.
- Stay at least 6 feet apart from other players.
- Use your racket or foot to move shuttles to other players.

## After Playing:

- All court rentals and group classes will end 10 minutes early to eliminate crossover traffic. Private lessons will end 5 minutes early.
- Please throw away your trash, water bottles, gloves, etc. Help keep the facility clean.
- Please leave promptly for the safety of the next groups arriving.
- Pick up and exit will be at the rear parking lot of the building. Parents should wait in their car to pick up their children after practice. There is a sidewalk along the side of the building by the street that you can take to get back to the front parking lot if you drove yourself.

**Anyone caught violating the rules will be asked to leave.**